## **Stay Connected! Overview**

## **Unlimited Internet Access? Not!**

Many netizens, including myself, subscribed to a so-called "Unlimited Internet Access" modem dial-up plan provided by many local or national Internet Service Providers (ISP). However, such advertisement is often misleading. Every time I left my modem connection unattended for a certain period of time (roughly 15 minutes) and walked away from my computer, the moment when I was back to my desk to get ready to surf the net, I found that the modem connection is dropped. Bad phone-line? Maybe, but how it occurred so frequently with such a consistent timing?

I decided to find out what has actually gone wrong with my phone line by experimenting with extended period of non-stop net surfing. To my amazement, never once I had a bad phone-line connection.

Another problem is even more irritating to me: trying to dial-up my ISP just to get a repeated busy modem signal. Once I got a connection, I don't want to be disconnected. Ok I'm selfish, but I've already paid my subscription fee!

#### The Truth Is ...

Ok, it's time to check the Internet newsgroup for such weird behavior. After posting a mail to the newsgroup, I got a few responses. Many told me this was not the fault of my phone line though sometimes it might happen. The problem is mainly due to my Internet Service Provider (ISP). They have limited modem port, ranging from a ratio of 1:20 to 1:40, i.e. 1 modem serves 20 to 40 subscribers. During the peak hours, many subscribers have extreme difficulties trying to get connected: either the line is busy, or the TCP/IP protocol is not being established even after being connected.

#### **Remedies**

Now I got the whole picture. Immediately I thought about remedies. A sudden inspiration came to me one night: why not write a "hassle-free" program, place it in the startup folder every time the computer starts, and have it automatically placed in the taskbar (or tray notification area)? Spice it up with some animation to tell me the status of the connection, I'll never have to see a dropped modem connection anymore! I can now surf with impunity with the utility working in the background to ensure I never lose a connection.

I have tested the program countless times running continuously for more than 24 hours without a dropped connection. A user even reported more than 300 hours continuous online without a dropped connection! Of course this program will not help if a bad phone line occurs or if you lose power, but this is rare, according to my experience.

I hope that you find this utility as useful as I do. Just a friendly reminder, please register this program if you do. Thank you for your registration support!

# Requirements

## Software Requirements

Operating System: Microsoft Windows 95, Windows 98 or Windows NT 4.0 and above Any form of dial-up networking capability Internet connectivity via your local Internet Service Provider

## Hardware Requirements

486DX-66 and above, Pentium-133 recommended 8 MB RAM installed At least 2 MB of free hard disk space

## **Quick Start Guide for Internet Surfers**

By now you should have run the installation program and ready to run Stay Connected! Provided below is a step-by-step guide to get the program up and running

#### **Quick Start**

Click on the icon labeled "Stay Connected!" in the folder where you've installed the program. If you get the icon shown below, you are done. If you want to learn more, read on.

🚔 Stay Connected with Internet

## **Step-By-Step Guide**



# Not Connected

1. Check your taskbar (or sometimes know as tray notification area, the area where your computer clock resides) for an icon that looks either:

🚽 Stay Connected with Internet

2. If your taskbar shows a "Manual Mode" icon, the connectivity is not started. Left click once and you should get either a "No Connection" icon or a "Connected" icon.

3. If your taskbar shows a "Not Connected" icon, either you have not dialed-up to your Internet Service Provider, or the remote host is down. If you suspect that the remote host is down, follow the graphical guides below:

## Find the Stay Connected icon that resides in your tool tray (see picture below)



Once the Stay Connected icon is located, right click to bring up the menu item Configuration



The following screen shows the Configuration dialog box

AOL Options	ADL Gadgets	NetØ Options	FreeAccess Options
ISP Properties	ISP Services	ISP Dial	er Settings
Host Configuration I	or Individual Service		
• HTTP	Hosts	Priority	
C. FTP	yshoo.com	1	A Move Up
	yahoo.com/index.html	2	
C Echo	a www.shopping.com	4	Move Down
C Discard	www.bmw.com	5	
C Time Service	www.bigloot.com	6	Add
C User Port	WWW.lycos.com		Delete
Host Access	1.0	Interval	
Sequential		C Bandom	G Fixed
C Random			
C Dedicated	<u>Se</u>		5 Secs

With the configuration dialog opened, change the following settings:

- . Select a reliable host from the default host table. You should check with your Internet browser to be sure that the desired site is up and running
- . Set the Host Access method to Sequential
- . Click "OK" and retry your connection

4. If you get the "Connected" icon. Congratulations! You are all set and ready to surf the net any time without worrying about your ISP dropping your modem connection! Otherwise, please come by our website at <u>http://www.inklineglobal.com/support/</u> for help.

## **Status**

The Status Feedback dialog box shows the real-time connection status for individual services. There are 3 different icons to represent different status of a particular service:

If a connection for a particular service is successful, the "Connected" icon will be shown.

If the particular service is not connected for some reasons, then the "No Connection" icon will be shown.

If you have not chosen a service, a "No Service Selected" icon is shown.

When a particular service failed for some reasons, a brief explanation is posted besides the service. Many sites do not implement all the mentioned service. This is because some service might not be useful to the particular host.

So long as one of the many services is connected, your Internet connection will "Stay Connected." You really don't have to waste too much time to find out why other services are not connected, it is not necessary.

## **Quick Start Guide for AOL Users**

NOTES: AOL changes their timer pattern occasionally. Should you suspect your copy of Stay Connected does not function as promised, please visit our website at <u>http://www.inklineglobal.com/products/sc/</u> for latest information as well as downloadable patches.

By now you should have run the installation program and ready to run Stay Connected! Provided below is a step-by-step guide to get the program up and running.

## **Quick Start**

1. Start your AOL browser.

2. Click on the icon labeled "Stay Connected!" in the folder where you've installed the program. If you get the icon shown below, you are done staying connected with AOL.



As of this release, Stay Connected will handle one of the following "You have been idle..." dialog boxes for you:





#### America Online Timer

You have been online for 46 minutes. Do you want to stay online? Please click OK within 10 minutes or you will be logged off.



#### **Configuration for AOL Browser**

Should you need to change certain configurations like launching AOL browser, automatically login to your account as well as launching a default Internet browser, you're welcomed to take the following steps to configure your copy of Stay Connected to suite your needs:



Find the Stay Connected icon that resides in your tool tray (see picture below)

Once the Stay Connected icon is located, right click to bring up the menu item Configuration



## The following screen shows the Configuration dialog box

ise Propentes	ISP Services	ISP Die	aler Settings
AOL Options	ADL Gadgets	NetØ Options	FreeAccess Options
Stay Connected with	America Online		Advanced Options
AOL Browser Option			
Enable automatic	launch of AOL browser	when Stay Connected	d is activated
Path D VAmeric	a Online 4.0\aol.exe		Browse
F Sign on automatic	ally after AOL browser i	s launched	
	an Name Lon		Screen Harre
i agronuary ou	contradice. Treas		
📕 Go to a specific A	OL site after signing on	with AOL:	
aol//1722.Com	outing		<ul> <li>Orienze</li> </ul>
	courses and searches LID	l after similar on with	401
1 Caurier external D	lowser and specific on	c allel signing on with	AUC.
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Once the option for Stay Connected! with America Online is selected, Stay Connected will get rid of all disconnection timer messages.

## **Quick Start Guide for NetØ Users**

If you have been using NetØ for a while, you will realize that occasionally you will get the dialog box "you have been disconnected by NetØ due to inactivity". Sometimes the dialog box shows up *beneath* all other programs while you're playing games on the Internet, thus missing the inactivity warning dialog popup completely. Don't worry, Stay Connected! comes to rescue by handling this dialog box automatically for you!



## **Quick Start**

Please follow the instructions mentioned below to get you started.

## 1. Find the Stay Connected icon that resides in your tool tray (see picture below)



## 2. Once the Stay Connected icon is located, right click to bring up the menu item Configuration



3. The following screen shows the Configuration dialog box

ISP Properties	ISP Service	Des ISP	Dialer	Settings
AOL Options	ADL Gadgets	NetØ Options	FreeAc	cess Options
Stay Connected w	ith NetØ	Version: 1.6		-
NetØ Dialer Option				
Use Stay Conne	cted! to activate NetØ	's dialer automatically		
E Lettmoure click	on tray icon to dial Ne	::::::::::::::::::::::::::::::::::::::		
Net@ Divier Path.				
Net® Divier Path D:\Program Files\N	etZerolvnzStart.exe		Br	94780.
Net3 Djøler Pahr. D.\Program Files\N	etZero\nzStart.exe			2//30
Net3 Disler Pahr D:\Program Files\N	etZero\nz5tart.exe		Br	<u>27/130</u>
Net& Disier Pahr D \Program Files\N	elZero\nzStart.exe		Br	owse
Net® Disfer Party D: VProgram Files/W	etZero\nzStart.exe			27/30
Net3 Dister Park	elZero/vuStat.exe		<u>en</u>	<u>owse</u>

4. Once the configuration screen shows up, all you need to do is to check the box "Stay Connected! with NetØ", click "OK" and you're ready to surf continuously without the interruption from NetØ's idle message again!

## **Quick Start Guide for FreeAccess Users**

All FreeAccess users knows that they have to click on the Life bar of the FreeAccess navigation bar every so often otherwise, the life bar gets to red and you will be disconnected.

But not with Stay Connected as stay connected now offers FreeAccess users to stay connected for as long as they want literally.

This is because Stay Connected! can refill the life bar for you so you can do what you want, walk away for a coffee, chat on the phone and not worry about the life bar draining out.

#### **Quick Start**

Please follow the instructions mentioned below to get you started.



1. Find the Stay Connected icon that resides in your tool tray (see picture below)

2. Once the Stay Connected icon is located, right click to bring up the menu item Configuration



3. The following screen shows the *Configuration* dialog box

ISP Properties	ISP Service	es ISI	P Dialer		Settings
AOL Options	ADL Gadgets	NetØ Options		FreeAce	cess Options
7 Stav Connected w	th FreeAccess				
FreeAccess Dialer Op	ption				
Vise Stay Conner	cted! to activate FreeA	ccess's dialer autor	atically		
Left mouse click.	on tray icon to dial Free	Access			
Frank court Dialer P					
FIREWOLDESS DIAMS PA	anc				
C:\Program Files\Fre	eeAVVFreeAV.EXE			Bro	wse
C.\Program Files\Fite	eeAVVFreeAV.EXE			Bro	wse
C.\Program Files\File	an: eeAV\FreeAV.EXE			Bro	wse
C.\Program Files\Fi	arr eeAWVFreeAV.EXE			Bro	wse
C.\Program Files\Fi	an: eeAV/FreeAV.EXE			Bro	wse
C. Program Files VFn	an: eeAVVFreeAV.EXE			Bro	wse

4. Once the configuration screen shows up, all you need to do is to check the box "Stay Connected! with FreeAccess", click "OK" and you're ready to surf continuously without the interruption from FreeAccess's empty health bar messages again!

## **ISP Properties**

#### Host Configuration for Individual Service

Stay Connected uses six different kinds of services to assist users from being disconnected. For detailed information about what each service does, please visit <u>Services</u> Each service must have one or more hosts defined in order for Stay Connected to tag to it. In this *Properties* setting, users are given a choice of adding their favorite hosts, or deleting those inactive hosts.

To add a new host, click the <u>Add</u> button. You will be prompted with a dialog box to insert the hostname. Depending on the service itself, you may need to enter different hostname. For example, you'll enter a popular website address like <u>www.yourhost.com</u> for HTTP service as opposed to a popular FTP site like <u>ftp.yourhost.com</u> for FTP service. For *User Port* settings, users are given a choice to enter the port number in addition to the hostname. For example, some users may need to configure for firewalls or proxies to access certain services.

In order to **Delete** a host, users must select a host before the **Delete** button is enabled. Same applies to **Move Up, Move Down** buttons that changes the priority of the host access.

You may now enter a page along with the web host if you need stay connected connect to a particular page, all you do is just enter the host and page all together such as <u>www.yourhost.com/links/thispage.html</u>. Stay Connected! will automatically go to the assigned directory as needed and connect to that page.

**Tips**: To ensure that you see green colored bars consistently, it is recommended that you set the HTTP service to your ISP web address. On top of adding your ISP host, you may also want to set the **Host Access** method to **Dedicated** so that all Stay Connected does is to tag your ISP HTTP service page. This way, you can know immediately if your ISP is not functioning properly.

## Host Access

There are 3 Host Access methods to choose from: Sequential, Random and Dedicated

*Sequential* (Default Setting) – This method accesses hosts one at a time from Priority 1 to Priority x (where x is the total number of hosts defined for the performing service).

*Random* – This method accesses hosts randomly.

*Dedicated* – Only the designated host will be accessed irregardless of the number of hosts available in the host table

#### **Interval**

This portion defines the lapsed time for sending a packet to the current host. **Interval** section allows one of the two operations: *Random* or *Fixed Interval* 

*Random* – A random timing will be generated between 2 specified numbers. Stay Connected will use this timing to access the host.

*Fixed* – User specifies a fixed timing to access a host.

Tips: Some ISPs are getting smarter than ever nowadays. They have programs running in the background

to determine users' usage pattern. They'll be able to tell if users are using automated tools to help them stay online from fixed usage pattern like constant access time. By choosing *Random Interval* property, there's no way ISPs can detect the user's usage pattern, thus preventing ISPs from forced modem disconnection.

## **ISP Services**

**Tag Services** are commonly used protocols on the Internet. Stay Connected use these commonly used protocols to help users achieve the effect of staying online without being disconnected forcefully from their Internet Service Providers (ISP) should their modem connections idle for too long.

By default, only **HTTP** protocol is checked since this is the most commonly used protocol on the Internet. We highly recommend that users check this protocol to help prevent disconnection.

**HTTP** – A protocol that is being used on a day-in-day-out basis for all web browsers. HTTP usually negotiates on port 80.

**FTP** – File Transfer Protocol that's being use for transferring files between two sites. FTP usually negotiates on port 21.

**Echo** – When a request is being sent to a host that has an echo service turned on, the exact data that's sent to the host will be echoed back to your machine. Echo protocol usually operates on port 7.

**Discard** – The remote host that receives the data will throw away the data received. Discard protocol works on port 9 commonly.

**Time Server** – This protocol sends the current time where the machine resides or Greenwich Mean Time (GMT) depending on the request itself. This protocol usually synchronizes the time of the PCs so that the inaccurate PC clocks are kept synchronized. We will provide a PC clock synchronization service for future versions of Stay Connected. This protocol is standardized to operate on port 13.

**User Defined Port** -- Some Internet Service Providers support proxy (e.g. port 3128, 8000 and 8080 is common for proxy) and firewall security, this user-defined port will come in handy for people who wants to send and receive data from a specified port. Other well known ports are:

<u>Service</u>	Port
Gopher	70
POP3	110
NNTP	119
IRC	6667
AOL	5190
Compuserve	4144
MSN	569

## **Turn On All Services**

By checking this option, you select all the tag services mentioned above. Unless you are not sure which service is being implemented by the remote host, this option is not recommended as it will waste unnecessary bandwidth of your Internet Service Provider and the remote host. We highly do NOT recommend that you leave the option "All Services" on as it may put unnecessary load on the designated host(s). We advice you to set your tag service to HTTP as we found that this is the most reliable protocol thus far.

## **America Online**

Have you seen the following message popping up your America Online browser after being idle for a certain period? This page shows all the screen shots for <u>AOL Timer Problems</u>.

If you don't respond to this pop-up message by clicking "Yes", you will be disconnected. Trying to dial-in to AOL modem pool isn't easy nowadays, especially during peak hours. This message pops up even when you're surfing the net using Netscape browser (Microsoft Internet Explorer users do not have this problem) and you have not use your America Online browser for a while.

Luckily, we have found a solution to this problem. By checking the option labeled "Stay Connected! with America Online", you'll be able to *Stay Connected* for as long as you wanted with America Online while you surf the net, without worrying that your America Online browser does not have any activities for a while and thus disconnecting you for being "idle" too long even though you are actually surfing the net!

We did this by scanning regularly for the popup message "You have been idle for a while. Do you want to stay online?" (and many other similar messages) Once Stay Connected found this dialog box popping up, we will click the "Yes" or "OK" button for you automatically.

Besides handling AOL timer problem, we've also provided a few handy helper for AOL users:

## AOL Browser Option

- Enable automatic launch of AOL browser when Stay Connected is activated. This option allows AOL users to launch AOL browser by just clicking on Stay Connected button instead of going through the trouble of starting up AOL browser. Before this option can be activated, users must set the path where AOL browser resides.
- **Sign-on automatically after AOL browser is launched**. This option logs in for users automatically after AOL browser is activated. Password must be previously saved in order for this option to work. Please refer to AOL helpfile for more details regarding the setting of your password.
- Sign-on using specific Screen Name. Before you choose to use this option, you have to add a list of screen names by clicking the <u>Screen Name</u> button. Thereafter, you are free to sign-on to AOL using this specific screen name automatically.
- Go to specific AOL site after signing on with AOL. This feature allows you to launch a specific AOL site or forum immediately after you have signed on to AOL, saving you the hassle of typing the forum or keyword every time you login to AOL.
- Launch external browser automatically after successfully sign-on with AOL. Should you prefer to use other browsers like Microsoft Internet Explorer or Netscape Internet browser, please check this option so that after you've successfully logged in to AOL, your favorite (default) browser will be started up. You can specify the desired webpage you would like to visit everytime when your browser starts up.

#### Latest AOL information on our website ...

AOL changes their timer message or "idle" policy frequently. Our development team at inKline Global needs to keep up with these ever changing problems frequently. Whenever you suspect that your copy of Stay Connected does not function as expected, you're recommended to check out our website for headline

news as well as patches. Click on the following URL to pay a visit to our website at <a href="http://www.inklineglobal.com/products/sc/">http://www.inklineglobal.com/products/sc/</a>

## **Advanced Options**

**Scanning Interval** – Set this timer to scan for AOL's timer message. Usually you do not need to change this settings unless your computer is extremely overloaded with multiple tasks running simultaneously.



**AOL Timer Title** – Occasionally AOL changes the online timer title (see screenshots below, one timer title is *America Online* while another says *America Online Timer*). We provide this option for AOL users to change the title message without the need to download a patch from our website.

merica Online Timer
ou have been online for 46 minutes. Do you want to stay nline? Please click OK within 10 minutes or you will be gged off.
OK

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## **AOL Gadgets**

## Killing the 'Buddy List' window

By checking this option, Stay Connected! will get rid of the 'Buddy List' window when you log on to AOL.

*Change Title* – You can change the title of the Buddy List if and when AOL changes the title for the Buddy List.

## Killing the 'AOL Search' window

By checking this option, Stay Connected! will get rid of the 'AOL Search' window when you log on to AOL.

*Change Title* – You can change the title of the AOL Search if and when AOL changes the title for AOL Search.

#### Killing the 'AOL Hotline' window

By checking this option, Stay Connected! will get rid of the 'AOL Hotline' Window when you log on to AOL.

*Change Title* – You can change the title of the AOL Hotline if and when AOL changes the title for the AOL Hotline.

#### Killing the 'Channels' window

By checking this option, Stay Connected! will get rid of the 'Channel' Window when you log on to AOL.

*Change Title* – You can change the title of the Channel if and when AOL changes the title for the Channel.

## Killing any 'Advertisements' windows

By checking this option, Stay Connected! will get rid of any advertisements when you log on to AOL.

## Minimizing the 'Welcome' window

By checking this option, Stay Connected! will minimize the Welcome screen for you when you log on to AOL.

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## **ISP Settings**

#### **Connection Check**

Manual – This option starts up Stay Connected without activating the signals to send to designated hosts

Automatic – This option starts up Stay Connected activating the necessary signals to be sent to the designated hosts

*Note:* Connection Check option will be grayed out and unavailable if you have selected to use Stay Connected's build-in modem dialer. If you have chosen to use Stay Connected's modem dialer, Stay Connected will start up in manual mode.

## **Don't Show Startup Screen Again (Registered Version Only)**

The startup screen (or splash screen) will not be shown so that registered users don't have to wait for the 3 second startup screen to disappear. Unregistered users will have the startup screen with information informing users the number of days left for the program to remain fully functional.

## NetØ

#### Stay Connected! with NetØ

Select this option if you would like to use Stay Connected! to remain online with NetØ

#### **Version**

NetØ has released different versions of it's dialer. In order to handle the appropriate NetØ dialer, you will need to find out the version. Usually when you start up NetØ, the window caption will give you a clue as to what version is your dialer. For example, NetØ version 2.2 dialer will have a window caption of "NetØ v2.2 Logon"

## **NetØ Dialer Option**

#### Use Stay Connected! to activate NetØ's dialer automatically

Choosing this option will launch NetØ dialer, dials NetØ dial-up phone number, and logins on behalf of the user automatically.

#### Left mouse click on tray icon to dial NetØ

We provide a one-mouse-click feature to login to NetØ, i.e. by clicking on the Stay Connected!'s icon that resides in the tray, Stay Connected! will automatically dials up to NetØ on behalf of the user.

#### NetØ Dialer Path

If you would like to use Stay Connected!'s to activate NetØ's dialer automatically, you will need to set the program path to NetØ's dialer. The default installation for NetØ dialer is usually

#### C:\Program Files\NetZero\nzStart.exe

However, depending upon initial installation of NetØ, this default path setting may change.

## AltaVista FreeAccess

## **Stay Connected! with FreeAccess**

Select this option if you would like to use Stay Connected! to remain online with FreeAccess

## **FreeAccess Dialer Option**

## Use Stay Connected! to activate FreeAccess's dialer automatically

Choosing this option will launch FreeAccess's dialer, dials FreeAccess preset dial-up phone number, and logins on behalf of the user automatically.

Depending on the version of FreeAccess / Free ISP services offered by 1stUp.com, it may not be able to auto-dial for you, if it doesn't, please let us know your version of FreeAccess / Free ISP service. Stay Connected currently works with versions up to 1.24.

## Left mouse click on tray icon to dial FreeAccess

We provide a one-mouse-click feature to login to FreeAccess, i.e. by clicking on the Stay Connected!'s icon that resides in the tray, Stay Connected! will automatically dials up to FreeAccess on behalf of the user.

## FreeAccess Dialer Path

If you would like to use Stay Connected!'s to activate FreeAccess's dialer automatically, you will need to set the program path to FreeAccess's dialer. The default installation for FreeAccess dialer is usually

## C:\Program Files\FreeAV\FreeAV.exe

However, depending upon initial installation of FreeAccess, this default path setting may change.

## FreeAccess Browser Title

Depending on FreeAccess, sometimes, when Stay Connected tries to refill the life bar, a new browser may spawn out, Stay Connected will try to close it off for you but you will need to specify the title of the new spawned browser for Stay Connected to find it. Once found, it will close if off for you.

**NOTE**: Stay Connected should also work with other 1stUp.com services such as thesimpsons.com, excite's FreeWorld, as well as others from gay.com, ktvb.com, wjla.com, picosito.com and senior.com. However, if you find that it doesn't, please let us know. We will be working on a version, which will include all the services very soon in the future.

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## **ISP Dialer**

**One mouse click** is all you need to dial up and stay on the Internet! With this modem dialer feature, Stay Connected is providing a one-stop connectivity to our users by dialing to user's Internet Service Provider (ISP), login, authenticate and establish Point-to-Point Protocol (PPP) Internet connection. Once the Internet connection is established, Stay Connected will then simulate user's activity in the background to remain online for user until the user decides to disconnect.

## **Use Stay Connected Dialer**

Select this option if you would like to use Stay Connected modem dialer.

## **Dial-Up Networking Profile**

This is where you select your dial-up networking phonebook entry. If you have no phonebook entry, the box labeled *Phone Entry* will show the message " \*\*\* No dial-up profile available \*\*\* "

To establish a phonebook entry: <u>For Windows 95 users</u> Click on "My Computer" folder -> "Dial-Up Networking" folder -> "Make New Connection" icon

<u>For Windows 98 users</u> Click on "My Computer" folder -> "Dial-Up Networking" folder -> "Make New Connection" icon

<u>For Windows NT 4.0 and above users</u> Click on "My Computer" folder -> "Dial-Up Networking" icon -> "<u>N</u>ew ..." button

## Login

This text box allows you to enter your login user ID

## Password

This text box requests for your password associated with your user ID

## **Options**

Please feel free to experiment with the options provided to suit your needs.

*Left mouse click on tray icon to dial and disconnect* -- By choosing this option, you will be able to dial and disconnect your dial-up connection via the tray icon that resides in your tool tray.

*Show the dial-up dialog when you initiate a dial-up session* -- A dialog box that contains progressive login status will be displayed when user is attempting to dial-up to his/her ISP.

*Prompt for a confirmation when disconnecting a dial-up session via left mouse click --* Should you decide to disconnect, a message box will prompt you for disconnection confirmation. If this option is unchecked, Stay Connected will disconnect your dial-up session without question.

# **Missing DUN or RAS**

You have not installed Dial-Up Networking (if you're using Windows 95 or Windows 98) or Remote Access Service (Windows NT 4.0 and above) in your machine.

If you are connecting to the Internet via your online service provider like AOL, Compuserve or Microsoft Network, you may not need Dial-Up Networking (DUN) or Remote Access Service (RAS) installed, therefore you do not need to configure Stay Connected to use DUN or RAS to dial your modem.

# Help

Displays this help file. Need we say more?

## **Enter Registration Code**

#### **Registration Code**

When you register Stay Connected! with us, we will provide you a registration code for you to register your program so that you can continue to use the product legally. Please enter the registration code as is.

#### Name and Company

The "Name" and "Company" fields are optional. However, we believe you pride yourself for registering our product. After you've entered your name and company name, please check the menu "About Stay Connected!", the "About …" box will show that you're a registered user.

Once the registration code is accepted, the following menu items on the popup menu will disappear in the future:

Enter Registration Code Register via Internet

# **About Stay Connected!**

## **Registered User**

If you have registered Stay Connected!, you will be provided with a registration code to register your copy of Stay Connected! The name and company you have entered will show up here.

## **About Stay Connected!**

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# Exit

This menu exits the program. If you have a dial-up connection using Stay Connected's modem dialer, this command will attempt to hang-up your dial-up connection.

## What Is Shareware?

Shareware is a unique marketing method for software known as "Try Before You Buy". Shareware distribution gives users a chance to try software before buying it. If you try a Shareware program and continue using it, you are expected to register.

Copyright laws apply to both Shareware and commercial software, and the copyright holder retains all rights, with a few specific exceptions as stated below. Shareware authors are accomplished programmers, just like commercial authors, and the programs are of comparable quality. (In both cases, there are good programs and bad ones!) The main difference is in the method of distribution. The author specifically grants the right to copy and distribute the software, either to all and sundry or to a specific group. For example, some authors require written permission before a commercial disk vendor may copy their Shareware.

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You are encouraged to pass a copy of Stay Connected! along to your friends for evaluation. Please encourage them to register their copy if they find it useful.

## **Ordering Via Phone/Fax/E-Mail**



The registration fee is US\$19.95 for Stay Connected!

You can order Stay Connected! from our order taking agency Public Software Library by calling the following number:

Product Number: #14899 Product Title: Stay Connected! Version 2.x

Public Software Library Toll-Free: 1-800-2424775 Toll Call: 713-524-6394 (International users including Canadians please call this number) Fax: 1-775-7475730

Public Software Library Office Hours:Monday-Thursday:7:00 am to 6:00 pm (Central Standard Time)Friday:7:00 am to 12:30 pm (Central Standard Time)Saturday-Sunday:CLOSED

# THE ABOVE NUMBERS ARE FOR ORDERS ONLY. NO ONE WILL BE ABLE TO ANSWER ANY TECHNICAL SUPPORT QUESTIONS. YOU SHOULD DIRECT YOUR QUESTIONS TO <u>Technical</u> <u>Support</u>

You can postal mail or e-mail your credit card information to:

inKline Global, Inc. PO Box 5479 Reno, NV 89513 USA

Internet: sales@inKlineGlobal.com

Please include the following information in your e-mail, mail or fax order:

- Credit Card Number
- Expiration Date
- Exact Name on the credit card
- Address
- Phone
- Stay Connected! Version 2.5

## **Ordering Via Internet**



The registration fee is US\$19.95 for Stay Connected!

To register via Internet, please set your Internet browser to the following URL (our web address):

## Primary site at http://www.inKlineGlobal.com/register/ Secondary site at http://www.inKlineGlobal.net/register/

Alternatively, you can also select the menu item "Register Via Internet" by right clicking on the Stay Connected! tray icon.

## **Mail Order**



The registration fee is US\$19.95 for Stay Connected!

Please send your Credit Card, Cash, Check or Money Order with the amount of US\$19.95 made payable to:

inKline Global, Inc. P.O. Box 5479 Reno NV 89513 USA

Notes: Please print out the following Order Form when you submit your order.

## **International Orders**



The registration fee is US\$19.95 for Stay Connected!

For users residing *outside of North America*, International Money Order or Bank Draft is required though local major cash currencies are acceptable. We have received many cash wrapped in a white paper without problems.

Should you choose to send your payment via personal check using your local currency, please add USD\$15.00 or equivalent to facilitate check clearance. It takes about 3 weeks for us to confirm fund clearance. As such, you will not be able to receive your registration information until your personal check is cleared.

Please make your payment to:

NOTE: This mailing address is NOT APPLICABLE for USA or Canadian order

INKLINE SOFTWARE LABS Rochor P.O. Box 1023 Singapore 911831 Republic of Singapore

Please make sure that your International Money Order or Bank Draft is in US Dollars (USD\$ 19.95)

Notes: Please print out the following Order Form when you submit your order.

## **Technical Support**

We receive hundreds of e-mails (during peak season easily a thousand e-mails) per day due the popularity of our products. We feel bad if we choose to ignore your mail if we are unable to handle the vast mail volume on overloaded days. On the other hand, we do not have sufficient resources to handle these technical support questions (please note that we reserve our reply priorities for registered users). Kindly do us a favor by visiting our website for **Frequently Asked Questions (FAQs)** at <a href="http://www.inklineglobal.com/support/">http://www.inklineglobal.com/support/</a> or utilize this online helpfile to assist you. Thank you for your understanding.

## **Technical Support Policy For Registered Users**

Technical support is provided to registered users free-of-charge for **one year**, starting from the date of registration. If your technical support grace period is over, you can extend your support period by upgrading to the latest version of the software.

## **Information Needed for Technical Support**

- Stay Connected! version information
- Your full name
- EMAIL address
- Please specify if you are a registered user to receive priority support
- If it is a bug, describe the symptoms in as much details as possible
- Current Operating System (e.g. Windows 95, Windows 98 or Windows NT 4.0)

## **Internet E-Mail (Highly Preferred)**

support@inklineglobal.com

## Postal Mail for North American Users

inKline Global, Inc. PO Box 5479 Reno, NV 89513 USA

## **Postal Mail for International Users**

INKLINE SOFTWARE LABS Rochor PO Box 1023 Singapore 911831 Republic of Singapore

## **Sales Support**

For Internet Registration, please visit <u>Internet Order</u> For Mail Order, please visit <u>Mail Order</u> For Phone/Fax/E-Mail order, please visit <u>Phone/Fax/E-Mail</u> For International Order, please visit <u>International Orders</u> To print an order form, please visit <u>Order Form</u>

## **Information Needed for Sales Support**

- Current version of Stay Connected! you are using
- Your full name
- EMAIL address
- Please specify if you are a registered user to receive priority support
- Sales related questions

## **Internet E-Mail (Highly Preferred)**

sales@inklineglobal.com

## Postal Mail for North American Users

inKline Global, Inc. PO Box 5479 Reno, NV 89513 USA

## **Postal Mail for International Users**

INKLINE SOFTWARE LABS Rochor PO Box 1023 Singapore 911831 Republic of Singapore

## Stay Connected! 2.5 Registration Form

#### USA and Canadian Order

We accept Credit Card, Personal Check (drawn on US Bank Only), Money Order, International Money Order or Cash. Please make funds available in US Dollars only, payable to inKline Global, Inc.

inKline Global, Inc. P.O. Box 5479 Reno NV 89513 USA

#### International Order

For international countries besides USA and Canada, please submit your payment via Credit Card, Bank Draft, Money Order, International Money Order or major cash currencies. Please make funds available in US Dollars only, payable to INKLINE SOFTWARE LABS, Rochor P.O. Box 1023, Singapore 911831, Republic of Singapore

NOTE: This mailing address is NOT APPLICABLE for USA or Canadian order

#### INKLINE SOFTWARE LABS

cuscomer Decarrs (	riease cype of print crearry		
Name			
Company			
Address			
City/Town			
Province/State			
Country			
Telephone			
Fax			
E-mail			
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Quantity     Products       [     ]     Modem Boo       [     ]     Stay Conn       [     ]     Visual Da       [     ]     Visual Ca	st 1.0 for Windows 95/98/NT ected! 2.5 for Windows 95/98/NT y Planner 7.0 for Windows 95/98/NT lendar Planner 4.5 for Windows 3.1	PriceTotal\$19.95\$29.95\$29.95	

Customer Details (Please type or print clearly)

[ ] RedBox Organizer 3.0 for Windows 95/98/NT \$39.95

#### Optional CD-ROM

- [ ] inKline Global CD-ROM containing latest \$ 9.95 unregistered versions of the above-mentioned products
- [ ] Nevada residents please add 7% sales tax

Grand Total: \_\_\_\_\_

## This Section To Be Filled For Credit Card Payment Only

We can only accept Visa, Mastercard, American Express, or Discover card. We will need the following information:

Credit card number: \_\_\_\_\_\_\_ Expiry Date: \_\_\_\_\_\_\_ The name as it appears on the card: \_\_\_\_\_\_\_ The signature of its owner authorizing *inKline Global, Inc.* to debit it for the amount indicated above:

#### Comments

## **Visual Calendar Planner for Windows**

Availability: Visit our web site at http://www.inKlineGlobal.com/ or most major online services like America Online, CompuServe or Microsoft Network





## Seize The Day

Visual Calendar Planner is an easy to use calendar application. If you know how to use a word processor, you already know how to use Visual Calendar Planner. You can enter text the way you do in a text editor, without worrying about relearning the program. You customize your days with colors, **bold** headings, *Italicize* the characters, <u>underline</u> important events, and even <del>strike-through</del> the tasks you have done. You can change the size you desire, or put in various effects of fonts. You can also combine all these effects like this *example*.



Visual Calendar Planner complies to common user interface, so you do not have to relearn all the keystrokes in order to use the application.

Visual Calendar Planner allows you to have an overview of month-at-a-glance style, or a closer look with weekly view, so that you can plan your schedules without flipping your appointment books back and forth. If you like to have a better view of what is happening on a particular day, simply double click the date of that day, Visual Calendar Planner will pull up a day view for you to examine.

Visual Calendar Planner is customizable. Don't like the default and dull black color of those fonts? Customize it your way. Want to look for a particular month and year? Use the "fast search" feature by double clicking on the month itself. Need to find a word? Use the "Find Word" facility. Takes too long for the calendar to load? Set the calendar as wallpaper!

A planner that can be shared across the network among multiple users. For example, there are 3 persons in a workgroup and all of them can share the same planner, including, but not limited to, adding, deleting and modifying data.

All users in the workgroup will have full read access to the planner. To add, modify or delete data, a user

is required to lock the desired day so that no one else can modify that day at the same time. However, read, modify and write accesses apply to other days.

Visual Calendar Planner also features advanced options like recurring event where you can set repetitive events based upon days, weeks, months and even years ahead. Alarm feature with unique musical tunes remind you of what is coming up next. You will never miss your favorite TV shows anymore!

You will find Visual Calendar Planner useful and amazed by how fast you can learn to use it effectively. We hope you will enjoy using Visual Calendar Planner.

Go to <u>http://www.inklineglobal.com/products/vcp/</u> for more details.

- Windows Magazine (June 98)
- ZDNet Editors' Pick (May 98)
- C|Net Download.com (May 98)
- Home PC (Sept 97)
- Australian Personal Computer Magazine (March 97)
- Windows Magazine Superior Shareware (Apr 96)
- Microsoft Network (MSN) Pick of the Week (Aug 96)
- PC World Norway Edition Editors' Choice (Jan 95)
- CompuServe Ziffnet Reviewer's Pick (Jan 95)
- Windows World Japanese Edition Best Pick (May 95)
- Windows News French Edition (Juilles 95)
- PC Magazine Shareware Award Winning Program (Nov 94)
- NautilusCD Multimedia Magazine High Five (Feb 94)
- America On-line Editors' Choice Best Pick (Nov 94)

## Visual Day Planner for Windows 95/98/NT

0 Availability: Visit our web site at http://www.inKlineGlobal.com/ or most major online services like America Online, CompuServe or Microsoft Network



**1 The Day** 

2 Visual Day Planner for Windows 95/98/NT is similar to the features of Visual Calendar Planner for Windows 3.1. The main difference is that it is a true 32-bit program.

3 If you know how to use a word processor, you already know how to use Visual Day Planner. You can enter text the way you do in a text editor, without worrying about relearning the program. You customize your days with colors, bold headings, *Italicize* the characters, underline important events, and even strike-through the tasks you have done. You can change the size you desire, or put in various effects of fonts. You can also combine all these effects like this *example*.



4 Visual Day Planner complies to common user interface, so you do not have to relearn all the keystrokes in order to use the application.

5 Visual Day Planner allows you to have an overview of month-at-a-glance style, or a closer look with weekly view, so that you can plan your schedules without flipping your appointment books back and forth. If you like to have a better view of what is happening on a particular day, simply double click the date of that day, Visual Day Planner will pull up a day view for you to examine.

6 Visual Day Planner is customizable. Don't like the default and dull black color of those fonts? Customize it your way. Want to look for a particular month and year? Use the "fast search" feature by double clicking on the month itself. Need to find a word? Use the "Find Word" facility. Takes too long for the calendar to load? Set the calendar as wallpaper!

A planner that can be shared across the network among multiple users. For example, there are 3 persons in a workgroup and all of them can share the same planner, including, but not limited to, adding, deleting and modifying data.

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You will find Visual Day Planner useful and amazed by how fast you can learn to use it effectively. We hope you will enjoy using Visual Day Planner.

0 Go to <u>http://www.inklineglobal.com/products/vdp/</u> for more details

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- ZDNet Editors' Pick (May 98)
- C|Net Download.com (May 98)
- Home PC (Sept 97)
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- PC World Norway Edition Editors' Choice (Jan 95)
- CompuServe Ziffnet Reviewer's Pick (Jan 95)
- Windows World Japanese Edition Best Pick (May 95)
- Windows News French Edition (Juilles 95)
- PC Magazine Shareware Award Winning Program (Nov 94)
- NautilusCD Multimedia Magazine High Five (Feb 94)
- America On-line Editors' Choice Best Pick (Nov 94)

## Modem Booster for Windows 95/98/NT.



## The World Wide Wait

Have you ever had your patience tested by the agony of waiting half an hour for a file to download, or the frustration of waiting for three minutes for each miserable web page to load? Well I have, and I am just so sick and tired of it all. Maybe I've got a lousy modem or I chose a bad time to surf. But is there anything any of us netizens can do about it? Why should we wait in line just to go anywhere on the web?

## EUREKA!

Modem Booster IS THE answer, apart from making sure your telephone line is in perfect condition and avoiding the net 'peak hour'.

#### How does Modem Booster do it?

Modem Booster fine-tunes the settings of your modem until it is fully optimal and matches it with your ISP's (Internet Service Provider) settings. There is no need for you to enter any values or do hours of trialand-error testing as compare to other "Modem-Tuning" programs. It's idiot proof! You simply need to select Auto Tune-Up and Modem Booster will do the rest for you!

What's more, Modem Booster works with any modem. Every modem needs a Modem Booster! To find out more, go to our website <u>http://www.inklineglobal.com/products/mb/</u> and download your fully functional evaluation copy now!